



Position Title: **Business Application Consultant L1**

Department/Technical Team: **CX Cloud**

PURPOSE OF THE ROLE

To provide innovative solutions to our clients' business needs through the design, development and implementation of the Oracle Applications we specialise in.

RESPONSIBILITIES

Key Activities

- Learning, and keeping up to date with Oracle Application configuration skills;
- Travelling to client sites across the UK and Europe to provide Oracle Application based solutions from identification of client requirements through to development and implementation;
- Interfacing with key client staff, including Business Analysts, Solution Architects and Managers on a day-to-day basis;
- Communicating technical solutions to both client and Boxfusion Consulting staff in a clear and concise manner both verbally and in written form;
- Providing accurate estimates for work being carried out by oneself; and
- Managing hours so that delivery timelines for the client are achieved and in accordance with the quality standards of Boxfusion Consulting.

Occasional Activities

- Making presentations to customers, either as part of a project or during Boxfusion Consulting's sales activities;
- Supporting day-to-day operational activities of Boxfusion Consulting;
- Training on, and implementation of, non-core technologies at clients or Boxfusion Consulting; Training new Boxfusion Consulting personnel, or end-customer personnel;
- Creation of blog entries for the company blog; and
- Any other duties requested by management commensurate with the grading of the post.



Core Organisational Activities

- Maintaining their own levels of Continuing Professional Development relevant to the role and needs of Boxfusion Consulting;
- Reviewing, evaluating and developing their own contribution to Boxfusion Consulting;
- Ensuring compliance with quality systems;
- Providing support for colleagues;
- Operating within the organisation's confidentiality guidelines; and
- Carrying out duties placed on employees in accordance with the Health and Safety at Work Act.

PERSON SPECIFICATION

Knowledge & Qualifications

- Minimum 2:1 degree (or equivalent) from a top-flight university, ideally with a computing element Minimum of 3 A-C grades at A-Level or equivalent
- Minimum of B grade in GCSE Maths or equivalent
- Passion for learning and continuous professional development

Experience

- Delivering effective solutions to a range of problems, demonstrating a logical approach to problem solving which indicates all eventualities have been considered
- Meeting deadlines and exceeding targets whilst maintaining an exceptional quality of work Using a programming language at any level of proficiency, e.g. Java, C#, VBA, PHP etc.
- Working in a professional environment (desirable)

Skills

- Able to learn quickly from both training and on the job experience, identifying patterns and adapting solutions to fit different situations
- Offers exceptional communication and presentation skills at all levels, adapting methods to suit audience with a keen awareness of how one's own body language and tone is perceived by others



- Able to analyse and translate complex concepts into a format which is accessible to all, using a variety of media to ensure understanding
- Has confident writing skills with the ability to produce reports, letters and analyses to consistently high standards
- Able to respond to verbal challenges in a reasoned and thoughtful manner
- Helps to build team spirit and works effectively within a team, leading by example as needed Has ability to work on own initiative and maintain own motivation
- Able to visualise complex concepts and create effective real-world solutions from them
Excellent time management and prioritisation skills

Attributes

- Motivated by delivering the best possible service at all times and by seeing the impact of own work Is resilient in seeing a project through to the end and motivating others to do the same
- Displays meticulous attention to detail, always needing to present the best possible end product Has awareness of the need to manage risk in own work and raise concerns promptly
- Is confident in own skills and ability to help others develop theirs, coupled with willingness to learn from others Takes pride in developing and delivering innovative solutions to meet the client need
- Offers consistent and reflective approach to quality assurance and own performance Understands and advocates the concepts of diversity and equality in all situations
- Has willingness to travel across the UK and Europe
- A commitment to the successful completion of any task
- Applies professional approach to all interactions with others and demonstrates an in-depth understanding of what it means to be perceived as a professional
- Passionate about working with Boxfusion Consulting to achieve the company vision